



SIA Service Information Access Inc.

An IBM Premier Business Partner

July 6, 2007

Mark Spencer
Go4Customer
Cyber Futuristics India Pvt. Ltd.
World Headquarters
D-61, 2nd Floor, Shiv Heera Path,
C-Scheme, Jaipur-302001

Dear Mark:

I am happy to express my sincere appreciation to you and your team for the professionalism that you have demonstrated over the past few years. Thanks to your diligence, the telemarketing campaigns that we have conducted together have exceeded our expectations and have been completed on time and on budget.

Your team has impressed me with the speed and ease with which they can make cold calls on a subject matter that is not always simple to articulate. I am also very happy with your responsiveness and timely reporting on the progress of each project.

I continue to value our relationship and look forward to working with you on all our future telemarketing projects. I can easily recommend your company and your services to anyone who wants to increase their sales opportunities.

Sincerely,

A handwritten signature in black ink, appearing to read "Carmelo Rizzo".

Carmelo Rizzo
Solution Advisor, On Demand Business

